

# my.CareConnect Portal Enhancements (mCCPE): Release Version R1\_1.0.2 February 6, 2023

## Context

my.CareConnect Portal Enhancements - Release Version R1\_1.0.2 includes changes to the user-facing email content, portal verbiage, bug fixes, email notification changes and the Privacy and Security course within the portal.

## Change Summary

mCCPE Release version R1\_1.0.2 will include updates to the following areas:

1. External email template updates - Remove P&S Learning Hub content & link from User-facing Email.
2. A fix to the Privacy and Security Training tile within the portal.
3. A fix that will define worksite type after editing worksite fields.
4. A fix to re-assigning on-behalf-of users to new authorized users.
5. Worksite access end users now notified by email when a user is set as inactive or removed.
6. A fix to worksites registered as RN Led Community Based PP Worksites.
7. Worksite access support team now notified via email when a user is set as inactive or removed by the worksite.
8. Privacy & Security Course is now embedded in the Enrolment Portal.

## Updates in Release R1\_1.0.2

- 1. External email template updates - Remove P&S Learning Hub content & link from User-facing email**
  - The email templates updated
    - The email template will now not mention the P&S in the Learning Hub and the link for the course has been removed.
- 2. A fix to the Privacy and Security Training tile within the portal**
  - The “Privacy and Security” tile displays the “Review HPCAA” instead of “Review Privacy Course” button.” This has been fixed.
- 3. Worksite type does not update after editing worksite fields**
  - Worksite type within worksite access will now remain the same instead of changing to “no worksite type defined.” This has been fixed.
- 4. A fix to re-assigning on-behalf-of users to new authorized users**
  - Site Administrators (regardless of business role) are now able to re-assign all On-behalf-Of users to new authorizer users instead of not being able to re-assign these users. This has been fixed.
- 5. Worksite access end users now notified by email when a user is set as inactive or removed**
  - The portal will now automatically send email notifications to an end user when they are set as inactive or removed from my.CareConnect by their site administrator.
- 6. Worksites Registered as RN Led Community Based PP Worksites**

- Worksites labeled as Nurse Practitioner Led CBPP are now labeled as Registered Nurse Led, Community Based Private Practice. This has been fixed.

#### **7. Worksite access support team now notified via email when a user is set as inactive or removed by the worksite**

- The portal will now automatically send email notifications to the support team when a site administrator sets an end user as inactive or removes them from CareConnect.

#### **8. Privacy & Security Course is in the Enrolment Portal**

- The Privacy & Security training is now available in the enrolment portal versus in the external Learning Hub application.
- Now a user has a more streamlined Privacy & Security enrolment step.
  - Privacy and Security Training tile is added to the Application Access page
  - Privacy and Security Course is embedded in the Privacy and Security Training tile
  - User must indicate once they have completed Privacy and Security Training
  - Once the user has indicated they have completed the training the Privacy and Security Training box is marked off on the checklist
  - The Privacy and Security Training section of the checklist is left incomplete if the user does not indicate they have read the materials
  - The user can review the privacy and security training course after completing it
  - The user only needs to complete the course once