

my.CareConnect Portal Remediation (mCCPR): Release Version R1_1.2.1 April 13, 2023

Context

my.CareConnect Portal Enhancements - Release Version R1_1.2.1 includes changes to the user registration page, user-facing email content, portal verbiage, bug fixes, password reset and the Privacy and Security course within the portal.

Change Summary

.NET Upgrade to V4.8. for Development, Test, Sandbox and Production Environments

mCCPE Release version R1_1.2.1 will include updates to the following areas:

1. A fix to the registration process for Registered Nurses.
2. A fix to the Registered Worksites drop-down list.
3. A fix to the error message when inviting multiple users at a time.
4. End users are now able to select the correct profession type under the Profession Type drop-down during user registration.
5. End users are now able to make a maximum of 100 change requests per day per user.
6. An update to the Worksite Apps tab under the Worksite Access module.
7. A fix to the Worksite Access page within the portal.
8. End users are now able to link a new active Health Authority or HxBC account to an existing registration.
9. A fix to the displayed tiles on the Application Access page within the portal.
10. A fix to the Privacy and Security Training PDF within the portal.
11. A fix to the error message when Remove Sponsorship fails.
12. A fix to the password reset functionality.

Updates in Release R1_1.2.1

- 1. A fix to the registration process for Registered Nurses.**
 - Some users whose profession is listed as RN were unable to register in the Enrolment Portal. This has been fixed.
- 2. A fix to the Registered Worksites drop-down list.**
 - Users were unable to see whether they have more than one worksite under the Worksite Access module. This has been fixed.
- 3. A fix to the error message when inviting multiple users at a time.**
 - When inviting other users to a worksite, users were not notified properly that there is a limit that allows them to enter only one email address at a time. This has been fixed.
- 4. End users are now able to select the correct profession under the Profession Type drop-down during user registration.**
 - Users are now able to choose their correct profession under the profession type of 'Nurse' and 'Social Worker.'

- 5. End users are now able to make a maximum of 100 change requests per day per user.**
 - Users were only able to make a maximum of 8 change requests per day. This has been increased to 100 change requests per day.
- 6. An update to the Worksite Apps tab content under the Worksite Access module.**
 - The CareConnect Privacy & Security Declaration is now accessible via the Worksite Apps tab.
- 7. A fix to the Worksite Access page within the portal.**
 - Users registered under multiple worksites were seeing worksite members for all their worksites, regardless of the worksite selected. This has been fixed.
- 8. End users are now able to link a new active Health Authority or HxBC account to an existing registration.**
 - Users are now able to link their Health Authority or HxBC account from two places:
 - 'Update my Contact Information' page
 - Account Registration form
 - When users link a new account, they will not lose any registration information.
- 9. A fix to the Application Access page within the portal.**
 - Tiles content in Application Access page is not aligned between tiles. This has been fixed.
- 10. A fix to the Privacy and Security Training PDF within the portal.**
 - Privacy and Security page displays a window and within the window, the 'Privacy and Security Training' PDF was cut off and not fully readable. This has been fixed.
- 11. A fix to the error message when Remove Sponsorship fails.**
 - When the action to Remove Sponsorship fails, the displayed error message is confusing and does not clearly indicate the problem. This has been fixed.
- 12. A fix to the password reset functionality.**
 - Users did not have the option to reset their password within the portal. This has been fixed.