



Provincial Digital Health and Information Services
Partnering with the BC health sector, providers and citizens

Are we speaking the same language?



Project overview

The Partnering on Appropriate Virtual Care Collaborative project represents a joint collaboration between Healthcare Excellence Canada, and the Provincial Health Services Authority, specifically involving Provincial Virtual Health and Provincial Language Services.

Our aim is to create a resource that outlines safe, high quality, and culturally sensitive virtual health interactions. We specifically focus on needs of linguistically and culturally diverse communities, including immigrants, refugees, official minority language speakers and Deaf, Deaf-Blind and Hard of Hearing communities.



Online survey: Patient or caregiver experience

Join us in something meaningful: Engage with our brief online survey and share your personal experience with virtual health.

Don't have firsthand experience with virtual health? No problem!

You can still answer the first few survey questions to help us understand some barriers and identify areas for improvement!

We aim to capture your voice and ensure that the resource we develop is informed by individuals with:



<https://surveys.vch.ca/Survey.aspx?s=941d6088cb7346a3b66b38c12cc81b32>

If you prefer to complete a paper copy of the survey, please email provincialvirtualhealth@phsa.ca with Subject: **PAVC paper survey**



Prize draw

And we have sweetened your contribution to this transformational project: Respond to the survey and get a chance to win a digital gift card worth \$25.

If you are one of our THREE lucky winners, you will have an option to choose from one of the following amazing options:

Amazon



Starbucks



Tim Hortons



Walmart



Thank you for helping improve virtual care for all.