

PROVINCIAL eHEALTH VIEWER (CARECONNECT) QUICKSTART

CareConnect is a province-wide electronic health record (EHR) viewer that enables health care providers to access key patient information and records from various systems all-in-one place.

Follow the high-level steps below to enroll your worksite and clinical team members access to CareConnect. NOTE: Certain professions may need to complete different steps when applying for CareConnect access. Prior to beginning your enrolment process you will need to have a BC Services Card Account. To create an account please visit the [BC Services Card Website](#)



1. Register in the my.CareConnect Portal

Log in to the [my.CareConnect](#) Portal using your BC Services Card Account to complete the Account Registration Page.



2. Join or Create a worksite

- If you have received an invite to join a worksite you can accept to join via the email you received or through the my.CareConnect Portal.
- If you have not received an invite to join a worksite you can search for your worksite by the Worksite ID provided by your Site Admin or by the worksite address and request to join.
- If your worksite does not exist, designate a Site Administrator to register it using the Worksite Registration Form in the my.CareConnect Portal. Once the worksite has been created, the site administrator can invite and approve users to join a worksite. The lead practitioner or office manager (must have signing authority) must complete the Worksite Privacy & Security Declaration form before the worksite can be approved for access to CareConnect.



3. Complete CareConnect Enrollment Requirements

- All CareConnect users must complete the Privacy & Security Course in the my.CareConnect Portal
- Accredited professionals (e.g., Nurses, Physicians, Pharmacists, Social Workers, etc.) must also digitally sign the Health Practitioner CareConnect Access Agreement (HPCAA) in the my.CareConnect Portal.



4. Apply for CareConnect Access

All users who require CareConnect Access must submit the CareConnect Application form in the my.CareConnect Portal

- Authorizers (GP/NP/RN) may approve CareConnect access for On-Behalf-Of Users after registration.
- On-Behalf-Of Users must request approval from an Authorizer (e.g., Physician, Nurse Practitioner or Registered Nurse) prior to being granted access to CareConnect.
- Independent users may apply for CareConnect access without Physician, Nurse Practitioner or Registered Nurse sponsorship