my.CareConnect Portal Project (mCCPP): Release Version R1_1.6.6 October 22, 2024

Context

my.CareConnect Portal Project - Release Version R1_1.6.6 includes changes to the Worksite Access and Manage My Account page, portal verbiage, and bug fixes within the portal.

Change Summary

mCCPP Release version R1_1.6.6 will include updates to the following areas:

1. End users are not able to submit requests to change their profession or their professional and billing IDs when they have a request in progress.
2. End users are now able to cancel their profession change requests from the portal.
3. End users are now required to provide reasons for their profession change requests.
4. A fix to the Change My Profession functionality through the Portal Update My Information page.
5. A fix to the missing Pending Profession Information after a Request Change is submitted.
6. A fix to the Update my Information and Update my Profession features.
7. A fix to the Active Member tab in Worksite Access module.
8. A fix to the self removal functionality for Corporate Site Admins.

Updates in Release R1_1.6.6

1. **End users are not able to submit requests to change their profession or their professional and billing IDs when they have a request in progress.**
   - If end users want to resubmit a profession or ID change request, they need to cancel their request then submit a new one.
2. **End users are now able to cancel their profession change requests from the portal.**
   - From the Update My Information page, end users could cancel their profession change request by clicking "Cancel Request" if they submitted them by mistake or need to make a correction to the requests.
3. **End users are now required to provide reasons for their profession change requests.**
   - To provide reason for their profession change requests, end users are now requested to select one of the options from a drop-down list directly on the Change My Profession page.
   - If end users select Other, they are required to input their reason into a text box.
4. **A fix to the Change My Profession functionality through the Portal Update My Information page.**
   - Users were unable to complete profession change requests because the professional IDs did not display.
   - Users were also unable to change their profession to Other.
   - This has been fixed.
5. **A fix to the missing Pending Profession Information after a Request Change is submitted.**
   - On the Update My Information page, when requesting a profession change, only the current Profession was displayed. The Pending Profession was not displayed.

- This has been fixed.

6. **A fix to the Update my Information and Update my Profession features.**
   - Users were unable to update CPS ID and MSPID when these fields have no value.
   - This has been fixed.

7. **A fix to the Active Member tab in Worksite Access module.**
   - When logging onto a Corporate Admin worksite a Site Admin, the Non-Clinical section is missing from the Active Member tab in the Worksite Access module.
   - This has been fixed.

8. **A fix to the self removal functionality for Corporate Site Admins.**
   - When end users logged in as Corporate Admins, they were unable to see the Manage User handle, thus were unable to remove or set themselves to inactive.
   - This has been fixed.

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