

# Provincial Virtual Health Fiscal 2023/24 Year in Review



## Introduction

As a valued member of the Provincial Digital Health and Information Services (PDHIS) portfolio, Provincial Virtual Health (PVH) owns the delivery and management of virtual health, and provides strategic direction on virtual health initiatives at PHSA and across the health sector.

- Enables increased access to health care through virtual means for patients, families, health care providers and physicians
- Collaborates with partners across the province
- Provides virtual health education and builds core competencies
- Improves virtual health practice
- Shares knowledge, best practices and successes in virtual health at PHSA and beyond

### New name

- The Office of Virtual Health adopted the new name “Provincial Virtual Health” in late 2023 to reflect the growing scope of our work in the delivery and management of virtual health across Provincial Health Services Authority (PHSA) and the B.C. health sector

### Distinguishing feature of PVH

- PVH brings a clinical focus to all of our initiatives
- PVH works directly with clinical teams in direct-care delivery programs to provide leadership, guidance and support as they integrate virtual health into their services

## Governance

### Provincial Virtual Health Leadership Committee

- Comprised of executives from the Provincial Virtual Health team and associate/Assistant Deputy Ministers from the BC Ministry of Health

### Provincial Virtual Health Collaborative

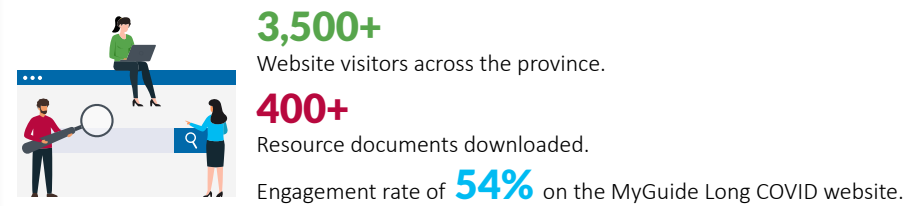
- Comprised of senior leaders from health authorities and health entities across the province

## Featured initiatives

### MyGuide Long COVID

An asynchronous online tool to help persons with Long COVID and their care providers self manage symptoms, with symptom-specific information tailored to each visitor.

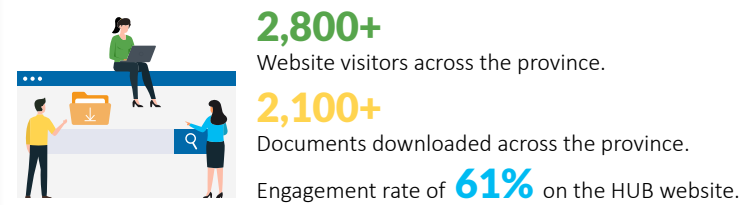
**August 10 to December 31, 2023:**



### Perinatal and Newborn Health Hub

Online clinical information resource system aimed at making evidence informed, up-to-date clinical information easy to find, save and share for the perinatal and newborn health professionals in B.C.

**November 29 to December 31, 2023:**



### BC Digital Health Forum (2023)

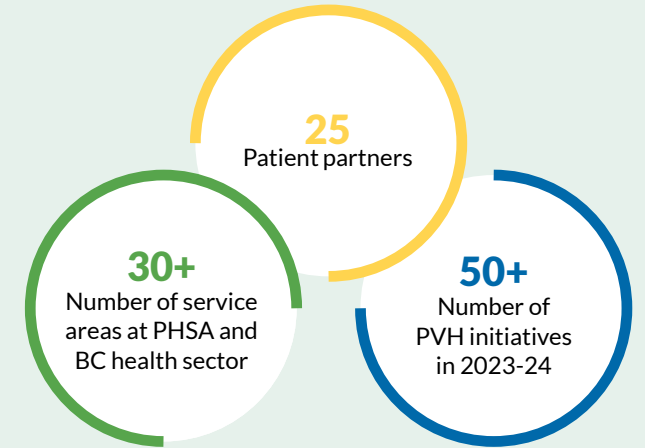
Week-long hybrid knowledge exchange conference to demonstrate and showcase digital and virtual health innovations, successes, and learnings at PHSA and province wide.



### Intro to Digital Health Literacy Course

Supporting all PHSA staff (clinical and nonclinical), health care providers and physicians with interactive course to build knowledge and skills to stay in step with the rapidly evolving digital health landscape.

**January 23 to February 6, 2023:**



## Reports and white paper

- PHSA [Remote Patient Monitoring White Paper](#). Informative guide for health care leaders and decision-makers
- 2023 PVH [Activities and Initiatives Report](#). Key virtual health trends and insights at PHSA and across B.C. Health Sector
- 2023-24 PVH [Year in Review](#). Highlights of key initiatives and impact on patients, families, health-care providers and physicians

## Transition of team members within PDHIS portfolio

During the fiscal 2024-25, a number of team members transitioned from PVH to other areas within the PDHIS portfolio. The move aligned the team members more appropriately with the focus of their work. Several projects in this report were initiated with PVH and collaboration continued following the team members' transition to other PDHIS departments.