

# PHSA Medical Staff

Monthly Newsletter Volume 3 | Issue 7

# August 28, 2024

INDEX. In this issue:

## **Upcoming Events and Courses:**

- 1. September 19: Education Session Navigating the Disciplinary Process for Medical Staff
- 2. September: PHSA/UBC Data Literacy Courses for Clinicians
- 3. The New PHSA Data Access Navigation Tool
- 4. October 25: Tracing a Path of Support MAiD From a Provider's Lens
- 5. November 14: Virtual Session With Dr. Chris Watling

#### Upcoming Events and Courses:

#### 1. Education Session: Navigating the Disciplinary Process for Medical Staff

The Medical Staff Development Office is offering a virtual education session on **Thursday, September 19<sup>th</sup>**, **2024 from 5:30 p.m. – 6:30 p.m.** designed to help medical staff (dentists, clinical scientists, midwives, nurse practitioners and physicians) understand the progressive and staged disciplinary process that is outlined in the <u>PHSA Medical Staff Rules</u>, **Article 9** and the support resources available.

PHSA seeks to boldly create an equitable, anti-racist and culturally safe health system where everyone thrives. Its Executive Medical Group (EMG) has identified a learning need for medical staff to know what to expect when receiving performance feedback from their leaders and understand where they can receive support. This responds to feedback from the PHSA Wellness Survey that highlights the need to provide a psychologically safe and respectful workplace for medical staff, and increase communication, transparency and accountability between medical leadership and medical staff. This also aligns with the Coast Salish Teachings gifted to PHSA, Eyhh slaxin "good medicine" and Nuts a maht "We are one".

The session will be co-hosted by PHSA and the Doctors of BC, and all medical staff are invited to attend. Presenters include:

- Dr. Sean Virani, VP, PHSA Medical and Academic Affairs;
- Ana Arciniega, Engagement Partner, Facility and Community Engagement, Doctors of BC;
- Dr. Dennis Desai, Canadian Medical Protective Association (CMPA);

denotes readers will need to be on-site or access the PHSA network remotely to view these pages.

- Heather Paterson, Director, Planning and Initiatives, Medical Staff Development;
- Christine Strang, Regional Advisor and Advocate, Doctors of BC; and
- Dr. Titus Wong, Executive Medical Director, PHSA Office of Safety and Wellness (OSWELL)

Please share this opportunity with your medical staff colleagues and invite them to join the one-hour virtual session on September 19<sup>th</sup>, 2024 from 5:30 p.m. - 6:30 p.m. If you are interested in participating, please email Nidhie.gulati@phsa.ca by September 1<sup>st</sup>, 2024 to secure your spot.

For those who are interested, but cannot attend September 19<sup>th</sup>, please email Nidhie and we'll look at another opportunity to offer a similar session if there is enough interest.

## 2. PHSA/UBC Data Literacy Courses for Clinicians

Want to learn more about how to effectively access, use, analyze and communicate with data? In collaboration with UBC, PHSA's Medical & Academic Affairs now have two online, on-demand, UBC/RCPSC accredited courses that can provide medical staff, who may be non-data experts, with the fundamentals of understanding healthcare data and data analytics. These courses also provide information on powerful data visualization and communication techniques. These courses are developed specifically for PHSA medical staff and are free! The aim is to empower medical staff to seamlessly integrate data into their practices and enable them to evaluate outcomes and enhance performance.

Look for more notices on this with a tentative launch date in Sept 2024 on PHSA Data, Analytics, Reporting and Evaluation (<u>DARE</u>) page on POD\*.

#### 3. The New PHSA Data Access and Navigation Tool ("DAN")

Unclear about how to access PHSA's wealth of data for research, operations, clinical care, and QI?

PHSA is uniquely privileged to be the provincial custodian of a significant wealth of clinical, financial, administrative and demographic data across BC's agencies and services. This includes data from CST Cerner. However, the traditional process to navigating access to appropriate datasets has been confusing, long and painful. Simplified processes are needed for medical staff to access this data securely and seamlessly for clinical care, quality improvement, research and operational needs.

In working with PHSA's Data Analytics Team (<u>DARE</u>), Medical & Academic Affairs is pleased to launch the new PHSA Data Access and Navigation Tool ("DAN"), a chatbot that can help medical staff navigate the extensive data catalogue and data access process within and outside of PHSA. This chatbot is a companion to the PHSA data literacy courses. Tentative launch is in Sept 2024 on PHSA <u>DARE</u> page on POD, and we are looking for beta testers.

Please email <u>judy.hsieh@phsa.ca</u> if you are interested in testing out the chatbot.

## 4. Tracing a Path of Support: MAiD From a Provider's Lens

On **Friday, October 25<sup>th</sup>, 2024 from 9:00 a.m. – 10:00 a.m.,** PHSA's Ethics and Spiritual Health services will present <u>an interactive online session</u>\* for medical staff and other healthcare providers who are navigating their roles and responsibilities around the provision of MAiD as part of advanced care planning for patients and families.

Speakers will include Alexandra Olmos Pérez, ethicist, PHSA Ethics Service, Philip Crowell, director, PHSA Spiritual Health Service, BC Pomeroy, lead, Medical Assistance in Dying, and Brittney Schichter, lead, Advanced Care Planning.

The session will provide a broad view of MAiD services, processes, guidelines, and other related initiatives.

The speakers will address the ethical considerations that may concern providers and cover the supports that exist to address staff wellness from an ethical, spiritual, and existential standpoint.

Sign up <a href="mailto:here">here</a> and submit any questions for the speakers to <a href="mailto:alexandra.olmosperez@phsa.ca">alexandra.olmosperez@phsa.ca</a>. The session will <a href="mailto:not">not</a> be recorded.

### 5. Save the Date: November 14 – Virtual Session With Dr. Chris Watling

In collaboration with PHSA Alumni Quality Improvement, Medical and Academic Affairs will be hosting Dr. Chris Watling, the newly appointed CEO of the Royal College of Physicians and Surgeons Canada. Dr. Watling will be presenting virtually on **Thursday, November 14<sup>th</sup>, 2024 from 10:00 a.m. – 11:00 a.m.** as part of a cross-Canada 'listening tour' to connect with medical staff to better understand our perspectives and to hear ideas on how the Royal College can support us.

To register, please contact medstaffquality@phsa.ca.

## PHSA Operational & Leaders' News

- Read the latest <u>PHSA Operational News</u> and <u>Leaders' News</u>\*:
  - o Prioritize your health and well-being with these upcoming wellness sessions
  - o Cultivate psychological health and safety at work with motivational interviewing
  - o Unique PHSA stories this week
  - o Jobs of the week

## Ongoing Resources:

- Check out the <u>Medical Staff webpages</u> on phsa.ca for information and resources for dentists, midwives, nurse practitioners, clinical scientists and physicians.
- Learn about <u>health and wellness</u> resources to support you.
- Looking for past issues of the Medical Staff Newsletter? Visit our Communications page.
- Visit <u>POD</u> for stories about our workforce and supporting resources\*.